



The Quality Policy

The Management of Imel S.p.A. maintains and applies a quality management system in compliance with ISO 9001: 2015 International Standard.

Our commitment to quality is integral to our corporate vision, positioning Imel as a global resource, especially during periodic market uncertainty.

Namely, in this context, Imel aims to highlight its distinctive features, demonstrated by our commitment over the last two years through extensive investments in:

1. the development of its own 4.0 platform, i4paintshop;
2. the development of the innovative new Rotover for the mass painting of small details;
3. the conquest of new foreign markets and growth in the Italian market.

Imel continuously meets market challenges and demonstrates its value and know-how to guarantee our customers continuous innovation and evolution of our products and services.

To achieve these important goals, it is essential to focus on the Quality Policy oriented to:

- provide products and services in accordance with the contract and regulations with particular attention to Safety and the Environment;
- carefully define internal processes with the involvement of personnel;
- promote an approach to decisions based on risk assessment both in internal processes and along the entire value chain with particular attention to the assessment and selection of suppliers.
-

Management strives to ensure the appropriate resources and means are available to achieve our objectives, specifically:

- provide reliable and stable IT tools for achieving and monitoring customer satisfaction;
- provide reliable and stable IT tools to control costs and order execution durations;

- provide a periodic evaluation of individual processes and of the company itself.

The Management establishes that the Quality Policy is a constant reference in all operational choices and decisions and therefore carefully follows its application, involving the Staff in the Review of Processes and in the continuous control of the Quality of Products and Services.

The Management

Bianchin Stefano

The logo for Gimel spa, featuring the word "Gimel" in a stylized blue font with a white outline, and "spa" in a smaller, plain blue font to its right. Below the text is a blue cursive signature.